1. This Ticket will be valid with an ID proof in original. Please carry original identity proof. If found traveling without original ID proof, Passenger will be treated as without ticket and charged as per extension Railway Rules.

2. The accommodation booked is not transferable and is valid only if the ORIGINAL ID card prescribed is presented during the journey. The ERS/VRM/MRM along with valid ID card of any one of the passenger booked on e-ticket proof in original would be verified by TTE with the name and PNR on the chart. If the Passenger fails to produce/display ERS/VRM due to any eventuality (loss, damaged or mutilated etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff on board/off board will give excess fare ticket for the same.

3. Valid IDs to be presented during train journey by one of the passengers booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph / Unique Identification Card “Aadhaar”.

4. Passenger are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.

5. For special train cancellation is not allowed.

6. PNR having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of Partially waitlisted status will be dropped and the names of the passengers will not appear on the chart.

7. Obtaining certificate from the TTE (Conductor) in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b) A.C.FAIlURE, (c) TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.

8. In case of Partial confirmed/RAC/Wait listed ticket, TDR should be filed online within prescribed time in case NO PASSENGER is travelling for processing of refund as per Railway refund rules.

9. While TDR refund requests are filed & registered on IRCTC website www.irctc.co.in, they are processed by Zonal Railways as per Railway Refund Rules. (Detail available on www.irctc.co.in under heading General Information).

10. Contact us on: - 24*7 Hrs Customer Support at 011-23340000/011-39340000, Chennai Customer Care 044 – 25300000 or Mail To: care@irctc.co.in.